Department of Human Services DETERMINATION OF CARE

Suggestions to Instructor	Reference	Content
	DHS	DETERMINATION OF CARE (DOC)
Equipment recommended: Dry Erase Board or Flip Chart; markers.		
nstructor Note: Before the training begins, print out copies of the DOC policy (CFF 903-3 pages 1-7), Foster Care Rates Policy (CFF 905-3 pages 1&2) and a blank template of the DHS-470, DHS-470A and DHS-1945 for each participant. Also have enough copies of the attached sample letter and sample exercises for each participant.	CFF 903-3 Pages 1-7 DHS-470 DHS-470A DHS-1945 CFF 905-3 Pages 1-2 Sample letter	

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Suggestions to Instructor	Reference	Content
Objectives: The trainees will be able to: 1. Learn how to request authorization for the daily rate of care and any increased level of care for eligible caregivers. 2. Recognize when to complete a DOC. 3. Select the appropriate DOC form to utilize. 4. Complete a DOC with sufficient documentation of	Reference	Content
a DOC.3. Select the appropriate DOC form to utilize.4. Complete a DOC with		

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Suggestions to Instructor	Reference	Content
Measures:		
Through the use of practice scenarios, trainees will be able to:		
Verbally report how to request authorization for daily rates and increased levels of care.		
Verbally identify when a DOC must be completed.		
Verbally report which DOC form to use.		
 Complete the DHS-470, DHS-470A and DHS-1945 and justify verbally their reasons for the rate of care to be paid. 		
Instructor Note: Begin session when all participants are present and ready.		Thank you all for attending today's overview of policy regarding

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Suggestions to Instructor	Reference	Content
		Determination of Care. I know you are all very busy and I
		annuaciate valutaling the time to be have today. This seesing
		appreciate you taking the time to be here today. This session
		should be helpful in clarifying any questions or inconsistencies
		there may be when determining how and when to complete the
		appropriate DOC forms.
		To begin, I would like to review foster care rates and how the
		rate is established.
		Tate is established.
?	?	Can anyone tell me what the two types of foster care rates are?
After you ask the question,	CFF 903-3	
write the responses on a flip	Page 1	Age Appropriate Rates
chart or dry-erase board.	3	Determination of Care Supplements
chart of dry-erase board.		2. Determination of Care Supplements
Instructor Note: Have Policy	CFF 903-5	Now that we have identified the types of rates that we pay, let's
Manual CFF 905-3 available to		
hand out to staff.		discuss the differences between the two rates. I am now
nand out to stail.		handing out a copy of Policy Manual CFF 905-3. As you can
		Hariding out a copy of Folicy Maridal Crit 905-5. As you can

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Suggestions to Instructor	Reference	Content
Suggestions to matructor	reference	see, this breaks down how each foster care rate is established.
		The age appropriate rate refers to the scheduled uniform rate,
		which is to be paid for a child who presents no outstanding
		problems in relation to age, other than those normally expected
		of children placed in foster care. Age appropriate rates are
		determined by the child's age with allocated amounts for room
		and board, personal incidentals and allowance, and clothing.
		The amount paid to the foster family or qualified provider is
		indicated on the chart.
		The daily rate for a child will automatically begin with the age
		appropriate rate. A Determination of Care supplement is
		authorized if a child requires an extraordinary amount of time,
		work skills or expense on the part of the caregiver. If this is so,
		then the appropriate DOC template will guide the worker in
		determining the level of supplement provided to the caregiver.

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Suggestions to Instructor	Reference	Content
After you ask the question, write the responses on a flip chart or dry-erase board.	? CFF 903-3 page 1 CFF 903-8 page 3	We will go over the different DOC forms in a moment. But first let's talk about who qualifies for foster care payments. So, can someone tell me who qualifies for an Age Appropriate Rate? • A licensed foster home with a foster home agency number on file in Central office. • An unlicensed relative caring for a State Ward. • A child placed in an Independent Living Situation.
		Note: Fictive Kin must be licensed as foster parents to receive foster care payments. An example of this situation would be when you have two half-siblings that are permanent State Wards who are placed in a home where one of the children is

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Suggestions to Instructor	Reference	Content
		related to the caretaker, but the other child is not. This
		placement may have occurred as it was determined to be in the
		best interest of the children to remain together and one child
		had an appropriate relative that was willing to care for both
		children. Although these situations should be rare, payment
		cannot be made to the caregiver for the child with whom there
		is no legal relationship unless the caregiver is licensed as a
		foster parent.
After you ask the question, write "DOC" on a flip chart or dry-erase board next to the previous responses, as they apply. E.g., Licensed foster	?	 Now, from the list of people who qualify for an Age Appropriate Rate, can anyone tell me who could qualify for a Determination of Care Supplement? A licensed foster home with a foster home agency number on file in Central office.
home – DOC		An <u>unlicensed relative</u> caring for a State Ward.
		- 7 in dimediated leading for a state ward.

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Suggestions to Instructor	Reference	Content
		This means that wards in Independent Living cannot be assessed for a Determination of Care, nor can an unlicensed fictive kin.
Instructor Note: Have the DHS-470, DHS-470A and the DHS-1945 available to pass out to staff.	CFF 903-3 page 3	Now that we have reviewed the types of payment rates and who qualifies for payment, let's focus our attention on the Determination of Care forms. I am handing out the three different DOC forms: the DHS-470, the DHS-470A and the DHS-1945. You will notice that the form number is located at the bottom left hand corner of the page. At the top of each form there is a brief description of the form. Let's take a quick look at each of these, beginning with the DHS-470. This form is used for: • children ages 1 day through twelve years with behavioral difficulties.

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Suggestions to Instructor	Reference	Content
		Now, if you will look at the DHS-470A . This form is used for: • children age thirteen and over with behavioral difficulties.
		 And finally, please look at the DHS-1945. This form is used for: children of all ages who are medically fragile or who have a documented medical condition.
		Now that we have briefly reviewed these forms, let's review each of them in depth. Please look at your DHS-470 again. You will notice that at the top right side of the page is a box that asks for identifying information. All of these sections should be completed. Even if you place an N/A for not applicable in a box, make sure you have something in each box. This ensures that you didn't just skip it, but identifies that the box is not applicable at this time. After that you will see some brief instructions on

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Suggestions to Instructor	Reference	Content
		how to complete this form. Right now we are going to discuss
		this process in more detail.
Instructor Note: You may		Please turn to page two. You will see that the page is divided
choose to have participants		into three sections that are numbered 1 through 3. Item 1
volunteer to read the following sections.		reads:
		Behavior Management: All foster parents are expected to
		manage behavior. This section evaluates foster parent
		involvement above and beyond what would normally be
		expected of a foster parent to manage age appropriate
		behaviors. Children 0-2 years of age generally do not
		require special involvement in behavioral management.
		Under that are four possible responses to this situation with
		score boxes to the far right. The first response is:

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Suggestions to Instructor	Reference	Content
		No special involvement provided by the Foster parent. Child
		actions are age appropriate.
		The second possible response is:
		The Foster parent provides special and extensive involvement
		in scheduling and monitoring of time and/or activities, and/or
		crisis management at least weekly. At least 2 hours per week of
		direct foster parent involvement in scheduling, behavior
		charting, monitoring, redirecting, supervising and/or managing
		behaviors.
		The third possible response is:
		The Foster parent provides special and extensive involvement
		in scheduling and monitoring of time and/or activities, and/or
		crisis management on a daily basis. At least 1 hour per day of
		direct foster parent involvement in scheduling, behavior

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Suggestions to Instructor	Reference	Content
		charting, monitoring, redirecting, supervising and/or managing
		behaviors.
		The last possible response is:
		The Foster parent provides special and extensive involvement
		in scheduling and monitoring of time and/or activities, and/or
		crisis management on a constant basis. Constant direct foster
		parent involvement in scheduling, behavior charting, monitoring,
		redirecting, supervising and/or managing behaviors.
		Once you have selected the response that most accurately
		explains the child's situation AND the foster parent's
		involvement that is above and beyond what would normally be
		expected to manage age appropriate behaviors, then mark the
		box at the far right and bring that individual score to the large
		SCORE box. To the left of the score box, directly under the last

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Suggestions to Instructor	Reference	Content
		possible response, write a brief explanation of how you made
		your determination and what actions the foster parent is taking
		to justify the score that was given.
		Next, in the middle of the page you will see item 2, which reads:
		Mental Health Participation: Therapy/counseling is defined
		as a clinical or outreach session provided by a master level
		or above mental health professional. This does not include
		case management contacts and/or visits. Children age 0-2
		generally do not require special involvement in mental
		health participation.
		The first possible response is:
		Foster parent does not participate in the child's mental health
		services or the child is not in counseling/therapy.

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Suggestions to Instructor	Reference	Content
		The second possible response is:
		Foster parent participates at least monthly in consultation with
		the therapist/counselor or with the therapeutic process for the
		child. The foster parent is involved in a (monthly) formal
		discussion with the therapist by phone or in person, focused on
		the child's treatment plan, behaviors, progress, and/or
		implementation of the therapeutic plan. This does not include
		brief and/or casual conversation with the therapist.
		The third possible response is:
		Foster parent participates at least twice per month with the
		therapy sessions or with the therapeutic process for the child.
		The foster parent is involved in a formal discussion (at least
		twice per month) with the therapist by phone or in person,
		focused on the child's treatment plan, behaviors, progress,
		and/or implementation of the therapeutic plan. This does not

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Suggestions to Instructor	Reference	Content
		include brief and/or casual conversation with the therapist.
		The fourth possible response is:
		Foster parent participates at least weekly with the therapy
		sessions or with the therapeutic process for the child. The foster
		parent is involved in a formal discussion (at least weekly) with
		the therapist by phone or in person, focused on the child's
		treatment plan, behaviors, progress, and/or implementation of
		the therapeutic plan. This does not include brief and/or casual
		conversation with the therapist.
		As with the first section, you will need to check the appropriate
		box and explain the foster parent's activities that justify the
		score. Place the individual score given in the large SCORE
		box.

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Suggestions to Instructor	Reference	Content
		Item number 3 reads:
		Education Participation: This category is for school-aged
		children and/or those children who are part of a child
		development program due to a certified disability or
		diagnosed condition. An educational need must be
		identified which requires foster parent participation in
		regular appointment with the school, specialized training in
		specific techniques, and follow-through on the in-home
		portion of a treatment plan, Individualized Education Plan
		or equivalent. Routine age appropriate assistance and
		supervision of homework does not qualify. If the foster
		parent chooses to home school a child, this does not
		qualify unless home schooling is documented as a child
		need and is part of the treatment plan.

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Suggestions to Instructor	Reference	Content
		The first possible response is:
		Foster parent participation not required at home or school
		beyond regular age appropriate expected education
		intervention.
		The second possible response is:
		Foster parent participation requires collaboration with the school
		personnel and at least 1/2 hour of daily intervention beyond age
		appropriate expectation.
		The third possible response is:
		Foster parent participation requiring collaboration with the
		school personnel and more than 1/2 hour to 2 hours of daily
		intervention at home, beyond age appropriate expectations.

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Suggestions to Instructor	Reference	Content
		And the last possible response is:
		Foster parent participation requiring collaboration with the
		school personnel and more than 2 hours of daily intervention at
		home, beyond age appropriate expectations.
		Again, you will need to check the appropriate box and explain
		the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.
		Now please turn to the third page. You will again notice that
		this page has three different sections on it. These items are
		numbered 4 through 6. Item number four reads:
		Transportation: Routine transportation is not to be

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Suggestions to Instructor	Reference	Content
		included. Routine transportation is defined as school and
		social activities normally expected for children placed in
		foster care, and includes sibling visitations, parental visits,
		routine medical, dental appointments, and age appropriate
		extracurricular activities. These activities do not qualify,
		unless identified as a need in the treatment plan.
		Transportation for exceptional medical needs is covered
		under medical transportation. See PAM 825.
		For those of you who do not know, PAM 825 is the Program
		Administration Manual 825. You can locate the actual policy
		information using the on-line manuals.
		The first possible response for this item is:
		No special transportation provided beyond routine child needs.

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Suggestions to Instructor	Reference	Content
	. 10.0.0	The second possible response is:
		Foster parent is required to transport child two to seven times a
		month for therapeutic or medical treatment, emotional or social
		counseling, as outlined in the treatment plan.
		The third possible response is:
		Foster parent is required to transport child eight to twelve times
		a month for therapeutic or medical treatment, emotional or
		social counseling, as outlined in the treatment plan.
		The fourth possible response is:
		Foster parent is required to transport child thirteen or more
		times a month for therapeutic or medical treatment, emotional or
		social counseling, as outlined in the treatment plan.
		Again, you will need to check the appropriate box and explain

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Suggestions to Instructor	Reference	Content
Suggestions to motifactor	Reference	the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.
		Now please look at item 5. This item reads:
		Personal Care: This section is generally not applicable to children under the age of 4. The child must have a physical or a mental condition that limits his/her ability to perform age appropriate personal care tasks.
		The first response to this item is:
		Foster parent assistance not required beyond age appropriate
		need. The child has the physical and/or mental capabilities to
		perform personal care tasks.
		The second possible response is:
		Foster parent provides in home assistance 4 to 10 hours per
		week because of impairments requiring assistance beyond age

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Suggestions to Instructor	Reference	Content
		appropriate needs with feeding, bathing, grooming, physical
		and/or occupational therapy. The child has a medically
		documented physical and/or mental impairment that renders
		him/her incapable of performing the described tasks without 4-
		10 hours of foster parent assistance per week.
		The third possible response is:
		Foster parent provides in home assistance 11 to 20 hours per
		week because of impairments requiring assistance beyond age
		appropriate needs with feeding, bathing, grooming, physical
		and/or occupational therapy. The child has a medically
		documented physical and/or mental impairment that renders
		him/her incapable of performing the described tasks without 10-
		20 hours of foster parent assistance per week.

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Suggestions to Instructor	Reference	Content
		The last possible response is:
		Foster parent provides in home assistance over 20 hours per
		week because of impairments requiring assistance beyond age
		appropriate needs with feeding, bathing, grooming, physical
		and/or occupational therapy. The child has a medically
		documented physical and/or mental impairment that renders
		him/her incapable of performing the described tasks without
		over 20 hours of foster parent assistance per week.
		Again, you will need to check the appropriate box and explain
		the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.
		Now please look at Item 6. This item reads:
		Medical Items/Diet/Excessive Damage: Diapers for children
		age 6 and under and lice treatment products, not

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Suggestions to Instructor	Reference	Content
		prescribed by a physician, do not qualify. Receipts are
		required for medical items. Items damaged by a foster child
		must be documented and verified by a caseworker.
		Receipts are required and the expense must be prorated
		over a 6-month period to qualify.
		The first possible response to this item is:
		Not required. The child requires no special medical items or
		special diet.
		The second possible response is:
		Foster parent provides medical supplies not covered by
		Medicaid, such as medically required medications, bandages,
		special diet requirements, and/or incurs excessive damage of at
		least \$20 per week.

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Suggestions to Instructor	Reference	Content
		The third possible response is:
		Foster parent provides medical supplies not covered by
		Medicaid, such as medically required medications, bandages,
		special diet requirements, and/or incurs excessive damage
		between \$21 and \$35 per week.
		The last possible response is:
		Foster parent provides medical supplies not covered by
		Medicaid, such as medically required medications, bandages,
		special diet requirements, and/or incurs excessive damage over
		\$35 per week.
		Again, you will need to check the appropriate box and explain
		the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.

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Suggestions to Instructor	Reference	Content
		Now, you need to add all of the individual scores from items 1 through 6 to determine your TOTAL SCORE , as seen at the bottom of page 3. Once you have the total score, turn to page 4 and you will see that Item 8 is where you determine the TOTAL PER DIEM RATE . Because the process of determining the rate is the same, we will discuss this after we have reviewed all of the forms.
		So, now please take out the DHS-470A. You will again notice that at the top right side of the page is a box that asks for identifying information. All of these sections should be completed. Even if you place an N/A for not applicable in a box, make sure you have something in each box. This ensures that you didn't just skip it, but that the box is not applicable at this time.

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Suggestions to Instructor	Reference	Content
		Please turn to page two. You will see that the page is divided
		into three sections that are numbered 1 through 3. Item 1
		reads:
		Behavior Management: All foster parents are expected to
		manage behavior. This section evaluates foster parent
		involvement above and beyond what would normally be
		expected of a foster parent to manage age appropriate
		behaviors.
		Under that are four possible responses to this situation with
		score boxes to the far right. The first response is:
		No special involvement provided by the Foster parent. Child
		actions are age appropriate.

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Suggestions to Instructor	Reference	Content
		The second possible response is:
		The Foster parent provides special and extensive involvement
		in scheduling and monitoring of time and/or activities, and/or
		crisis management at least weekly. At least 2 hours per week of
		direct foster parent involvement in scheduling, behavior
		charting, monitoring, redirecting, supervising and/or managing
		behaviors.
		The third possible response is:
		The Foster parent provides special and extensive involvement
		in scheduling and monitoring of time and/or activities, and/or
		crisis management on a daily basis. At least 1 hour per day of
		direct foster parent involvement in scheduling, behavior
		charting, monitoring, redirecting, supervising and/or managing
		behaviors.

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Suggestions to Instructor	Reference	Content
		The last possible response is: The Foster parent provides special and extensive involvement in scheduling and monitoring of time and/or activities, and/or crisis management on a constant basis . Constant direct foster parent involvement in scheduling, behavior charting, monitoring, redirecting, supervising and/or managing behaviors.
		Once you have selected the response that most accurately explains the child's situation AND the foster parent's involvement that is above and beyond what would normally be expected to manage age appropriate behaviors, then mark the box at the far right and bring that individual score to the large SCORE box. To the left of the score box, directly under the last possible response, write a brief explanation of how you made your determination and what actions the foster parent is taking

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Suggestions to Instructor	Reference	Content
Caggootione to monactor	1.010101100	to justify the score that was given.
		Next, in the middle of the page you will see item 2, which reads:
		Mental Health Participation: Therapy/counseling is defined
		as a clinical or outreach session provided by a master level
		or above mental health professional. This does not include
		case management contacts and/or visits.
		The first possible response is:
		Foster parent does not participate in the child's mental health
		services or the child is not in counseling/therapy.
		The second possible response is:
		Foster parent participates at least monthly in consultation with
		the therapist/counselor or with the therapeutic process for the
		child. The foster parent is involved in a formal discussion
	•	

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Suggestions to Instructor	Reference	Content
		(monthly) with the therapist by phone or in person, focused on
		the child's treatment plan, behaviors, progress, and/or
		implementation of the therapeutic plan. This does not include
		brief and/or casual conversation with the therapist.
		The third possible response is:
		Foster parent participates at least twice per month with the
		therapy sessions or with the therapeutic process for the child.
		The foster parent is involved in a formal discussion (at least
		twice per month) with the therapist by phone or in person,
		focused on the child's treatment plan, behaviors, progress,
		and/or implementation of the therapeutic plan. This does not
		include brief and/or casual conversation with the therapist.
		The fourth possible response is:
		Foster parent participates at least weekly with the therapy

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Suggestions to Instructor	Reference	Sessions or with the therapeutic process for the child. The foster
		parent is involved in a formal discussion (at least weekly) with
		the therapist by phone or in person, focused on the child's
		treatment plan, behaviors, progress, and/or implementation of
		the therapeutic plan. This does not include brief and/or casual
		conversation with the therapist.
		As with the first section, you will need to check the appropriate
		box and explain the foster parent's activities that justify the
		score. Place the individual score given in the large SCORE
		box.
		Item number 3 reads:
		Education Participation: This category is for school-aged
		children and/or those children who are part of a child
		development program due to a certified disability or

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Suggestions to Instructor	Reference	Content
		diagnosed condition. An educational need must be
		identified which requires foster parent participation in
		regular appointment with the school, specialized training in
		specific techniques, and follow-through on the in-home
		portion of a treatment plan, Individualized Education Plan
		or equivalent. Routine age appropriate assistance and
		supervision of homework does not qualify. If the foster
		parent chooses to home school a child, this does not
		qualify unless home schooling is documented as a child
		need and is part of the treatment plan.
		The first possible response is:
		Foster parent participation not required at home or school
		beyond regular age appropriate expected education
		intervention.

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Suggestions to Instructor	Reference	Content
	1.0.0.0.0	The second possible response is:
		Foster parent participation requires collaboration with the school
		personnel and at least 1/2 hour of daily intervention beyond age
		appropriate expectation.
		The third possible response is:
		Foster parent participation requiring collaboration with the
		school personnel and more than 1/2 hour to 2 hours of daily
		intervention at home, beyond age appropriate expectations.
		And the last possible response is:
		Foster parent participation requiring collaboration with the
		school personnel and more than 2 hours of daily intervention at
		home, beyond age appropriate expectations.
		Again, you will need to check the appropriate box and explain

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Suggestions to Instructor	Reference	Content
		the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.
		Now please turn to the third page. You will again notice that
		this page has three different sections on it. These items are
		numbered 4 through 6. Item number four reads:
		Transportation: Routine transportation is not to be
		included. Routine transportation is defined as school and
		social activities normally expected for children placed in
		foster care, and includes sibling visitations, parental visits,
		routine medical, dental appointments, and age appropriate
		extracurricular activities. These activities do not qualify,
		unless identified as a need in the treatment plan.
		Transportation for exceptional medical needs is covered
		under medical transportation. See PAM 825.

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Suggestions to Instructor	Reference	Content
2.35500000 to	. 10.0.0.00	The first possible response for this item is:
		No special transportation provided beyond routine child needs.
		The second possible response is:
		Foster parent is required to transport child two to seven times a
		month for therapeutic or medical treatment, emotional or social
		counseling, as outlined in the treatment plan.
		The third possible response is:
		Foster parent is required to transport child eight to twelve times
		a month for therapeutic or medical treatment, emotional or
		social counseling, as outlined in the treatment plan.
		The fourth possible response is:
		Foster parent is required to transport child thirteen or more
		times a month for therapeutic or medical treatment, emotional or

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Suggestions to Instructor	Reference	Content
		social counseling, as outlined in the treatment plan.
		Again, you will need to check the appropriate box and explain
		the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.
		Now please look at item 5. This item reads:
		Personal Care: This section is generally not applicable to children under the age of 4. The child must have a physical or a mental condition that limits his/her ability to perform age appropriate personal care tasks.
		The first response to this item is:
		Foster parent assistance not required beyond age appropriate
		need. The child has the physical and/or mental capabilities to
		perform personal care tasks.

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Suggestions to Instructor	Reference	Content
	11010101100	The second possible response is:
		Foster parent provides in home assistance 4 to 10 hours per
		week because of impairments requiring assistance beyond age
		appropriate needs with feeding, bathing, grooming, physical
		and/or occupational therapy. The child has a medically
		documented physical and/or mental impairment that renders
		him/her incapable of performing the described tasks without 4-
		10 hours of foster parent assistance per week.
		The third possible response is:
		Foster parent provides in home assistance 10 to 20 hours per
		week because of impairments requiring assistance beyond age
		appropriate needs with feeding, bathing, grooming, physical
		and/or occupational therapy. The child has a medically
		documented physical and/or mental impairment that renders
		him/her incapable of performing the described tasks without 10-

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Suggestions to Instructor	Reference	Content
		20 hours of foster parent assistance per week.
		The last possible response is:
		Foster parent provides in home assistance over 20 hours per
		week because of impairments requiring assistance beyond age
		appropriate needs with feeding, bathing, grooming, physical
		and/or occupational therapy. The child has a medically
		documented physical and/or mental impairment that renders
		him/her incapable of performing the described tasks without
		over 20 hours of foster parent assistance per week.
		Again, you will need to check the appropriate box and explain
		the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.
		Now please look at Item 6. This item reads:

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Reference	Content
	Medical Items/Diet/Excessive Damage: Lice treatment
	products, not prescribed by a physician, do not qualify.
	Receipts are required for medical items. Items damaged by
	a foster child must be documented and verified by a
	caseworker. Receipts are required and the expense must
	be prorated over a 6-month period to qualify.
	The first possible response to this item is:
	Not required. The child requires no special medical items or
	special diet.
	The second possible response is:
	Foster parent provides medical supplies not covered by
	Medicaid, such as medically required medications, bandages,
	special diet requirements, and/or incurs excessive damage of at
	least \$20 per week.
	Reference

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Suggestions to Instructor	Reference	Content
		The third pessible response is:
		The third possible response is:
		Foster parent provides medical supplies not covered by
		Medicaid, such as medically required medications, bandages,
		special diet requirements, and/or incurs excessive damage
		between \$21 and \$35 per week.
		The last possible response is:
		Foster parent provides medical supplies not covered by
		Medicaid, such as medically required medications, bandages,
		special diet requirements, and/or incurs excessive damage over
		\$35 per week.
		Again, you will need to check the appropriate box and explain
		the foster parent's activities that justify the score. Place the
		individual score given in the large SCORE box.

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Suggestions to Instructor	Reference	Content
		Again, you need to add all of the individual scores from items 1 through 6 to determine your TOTAL SCORE , as seen at the bottom of page 3. Once you have the total score, turn to page 4 and you will see that Item 8 is where you determine the TOTAL PER DIEM RATE . And again, because the process of determining the rate is the same, we will discuss this after we have reviewed all of the forms.
		So now, if you would please take out the DHS-1945. You will notice that at the top right side of the page is a box that asks for identifying information. All of these sections should be completed. Even if you place an N/A for not applicable in a box, make sure you have something in each box. This ensures that you didn't just skip it, but that the box is not applicable at this

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Suggestions to Instructor	Reference	Content
		time.
		Unlike the two previous forms we just looked at, this form is
		quite different. This form is separated by different sections.
		Furthermore, this form is appropriate to use for any age child
		who has a medically fragile condition that requires extensive
		care by the caregiver. You will see that Section I states that if
		at least 2 of the following characteristics or care needs are
		checked in section 1A and/or 1B the youth qualifies for a
		Level I DOC. If 3 or more Items in Section 1A and/or 1B are
		checked go to Section II.
		Section 1A. is titled PHYSICAL or MEDICAL IMPAIRMENTS.
		Under this section are eleven possible situations, which are:
		Any physical or medical impairment or combination of

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Suggestions to Instructor	Reference	Content
		impairments requiring an average of at least ½ to 1 hour
		of daily medically prescribed therapy or procedures
		performed by the foster parents (i.e. respiratory, bowel or
		skin treatments, shunt monitoring, burn care, orthopedic
		braces, percussion, suctioning, range of motion,
		medication, failure to thrive)
		2. Colostomy care
		3. Ileostomy care
		4. Daily injections (insulin, asthmatic, allergies)
		5. Feeding problems requiring an additional 30 minutes of
		preparation or feeding time (difficulty swallowing, cleft
		pallet, nasal difficulties, tongue thrust)
		6. Special diet (diabetic, asthmatic, allergy, mild Cystic
		Fibrosis, and/or need for special formulas, additives)
		7. Hearing problems requiring encouragement and

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Suggestions to Instructor	Reference	Content
		monitoring (i.e. hearing-aid use)
	8	3. Vision problems requiring encouragement and visual
		exercises, patching
	9	9. Sporadically active infectious diseases requiring sterile
		procedures when active, such as Herpes-type viruses
	10	Out-of-home bi-weekly to weekly therapy or medical
		appointments (i.e. PT, OT, ST, etc.), or medical training
		involving the foster parent
	1	1. In-home therapy (i.e. PT, OT, ST), every two weeks
		nursing, or teacher appointments requiring foster parent
		involvement
		Section 1B. is titled BEHAVIORAL or EMOTIONAL
		PROBLEMS. You will see that under this section are five
		possible responses which are:

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Suggestions to Instructor	Reference	Content
	1	. Weekly counseling or therapy appointments requiring
		monthly foster parent participation and/or every two weeks
		schedule of foster parent programming (i.e. behavior
		charts, etc.) for problems such as depression,
		hyperactivity, encopresis, enuresis, eating disorders, night
		trauma
	2	2. Special Education (EI, LD, TMI, EMI) requiring monthly
		school contact and/or up to ½ hour of daily foster parent
		programming
	3	B. Regular Education requiring every two weeks to weekly
		school contact (i.e. meetings, teacher conferences to
		monitor attendance, behavior)
	4	Documented supervision or attention needed to prevent
		the child from causing minor injury to self, others, or
		property – including clothing, glasses.
	5	5. Documented increased attention needs which prevent or

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Suggestions to Instructor	Reference	Content
		interfere with therapy or sleep (i.e. child wakes up 3-4
		times a night, intolerance of tactile stimulation)
		unles a hight, intolerance of tactile stillulation)
		Like the previous two forms we just went through, the worker
		will also want to document the activities of the caregiver in
		will also want to document the activities of the caregiver in
		the bottom section of this page. This documentation should
		instifunding the members of all any of the above recommend
		justify why the worker checked any of the above responses.
		Remember, as stated in Section I, if the worker checks at
		locations of the listed above to visiting the government of
		least two of the listed characteristics, the caregiver would
		qualify for a Level I Medically Fragile DOC, if three or more
		characteristics were checked, the worker needs to proceed
		to Section II.
		to coolien ii.
		Section II states that if any 1 characteristic or care need is
		Coddon in classes that it unity i characteriotic of care flood to
		checked in Section 2A the youth qualifies for Level II
		DOC If any two items are checked in Section 2P or 2C
		DOC. If any two items are checked in Section 2B or 2C
	•	

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Suggestions to Instructor	Reference	Content
		the youth qualifies for a level II DOC. If only 1 item in
		section 2B or 2C is checked and none in section 2A the
		youth qualifies for a level I DOC. If 3 or more Items are
		checked in Section II, go to Section III. If 3 or more Items
		are checked in Section I and none in Section II the youth
		qualifies for a level I.
		Section 2A is titled AT RISK PHYSICAL or MEDICAL
		IMPAIRMENTS. This section contains 11 characteristics,
		which are:
		Seizures uncontrolled by medication, requiring
		hospitalization 3-4 times per year
		Heart monitor (for apnea and Sudden Infant Death Syndrome)
		3. Oxygen while sleeping (for Broncho Pulmonary Dysplasia)

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Suggestions to Instructor	Reference	Content
		4. Tube feedings
		5. Severe heart problems, such as 'blue baby"
		6. Respiratory problems (asthma or allergies) requiring major
		dietary and/or environmental restrictions. Examples
		include no pets, no carpeting or overstuffed furniture, no
		smoking, no perfume or heavy scents, daily vacuuming
		and dusting with wet cloth, the use of allergy-proof
		bedding or allergy-proof covers on pillows and
		bedding and the use of an air purifier and/or air
		condition.
		7. Osteogenesis Imperfecta
		8. Chemotherapy
		9. Body cast (Spica cast)
		10. Spinal Bifida
		11. Other, specify:

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Suggestions to Instructor	Reference	Content
		Section 2B. is titled PHYSICAL or MEDICAL
		IMPAIRMENTS. Under this section are six characteristics,
		which are:
		1. Any physical or medical impairment or combination of
		impairments requiring an average of at least 1 to 2 hours
		of daily medically prescribed therapy or procedures
		performed by the foster parents (i.e. respiratory, bowel
		or skin treatments, shunt monitoring, burn care,
		orthopedic braces, percussion, suctioning, range of
		motion, medications, failure to thrive, etc.)
		2. Legal blindness in both eyes or severe vision impairments
		requiring exercises, minor environmental modifications
		3. Hearing impairment requiring foster parent to know sign
		language and encourage and monitor hearing-aid or
		auditory-training device use

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Suggestions to Instructor	Reference	Content
Suggestions to Instructor	Reference	 4. Twice weekly out-of-home therapy or medical appointments (i.e. PT, OT, ST, etc.) requiring foster parent involvement 5. Twice weekly in-home therapy (i.e. PT, OT, ST, etc.), nursing or teacher appointments, requiring foster parent involvement 6. Child age two or over weighing 20 to 30 pounds with mobility impairments causing partial dependence, requiring assistance in transfer from wheelchair to bed, chairs
		Section 2C. is titled BEHAVIORAL or EMOTIONAL PROBLEMS. This section has three characteristics, which are: 1. Weekly therapy or counseling appointments requiring biweekly to weekly foster parent participation and/or a daily

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Suggestions to Instructor	Reference	Content
		schedule of foster parent programming (i.e. behavior
		charts, "wee alarms," etc.) for problems such as
		depression, hyperactivity, encopresis, enuresis, eating
		disorders, night traumas, etc.
		2. Special Education (EI, LD, TMI, EMI, SMI) requiring
		school contact every two weeks and/or up to one hour
		per day in-home foster parent programming
		3. Documented supervision and attention needs in daily
		hygiene skills in excess of age-appropriate developmental
		levels (i.e. bathing, clothing, feeding) for children ages five
		or over who are not in regular therapy
		Once again, you will want to document your justification for
		the characteristics you selected in the last section on this
		page.

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Suggestions to Instructor	Reference	Content
		Now, if you will turn the page you will see that Section III states that if any one or two of the following characteristics and/or care needs are checked the youth qualifies for a level III DOC. If three or more are checked, complete an exception request with additional documentation/justification for a level IV DOC (an individually negotiated rate).
		Section 3A is titled PHYSICAL or MEDICAL IMPAIRMENTS . This section has twelve characteristics, which are: 1. Any physical or medical impairment or combination of impairments requiring an average of 3 or more hours of daily prescribed therapy or procedures performed by the foster parents (i.e. for respiratory, bowel or skin

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Suggestions to Instructor	Reference	Content
		treatments, shunt monitoring, burn care, orthopedic
		braces, percussion, suctioning, range of motion,
		medication, failure to thrive)
		2. Any life-threatening medical needs or conditions
		a. Oxygen 24 hours per day (for BPD, etc.)
		b. Tracheotomy
		c. Hemophilia
		d. Respiratory problems (asthma or allergies) requiring
		a complete sterile environment. In addition to all the
		examples listed in Section II, the child is not able to
		be in public settings. Anyone interacting with the
		child must wash his/her hands and wear a gown and
		mask.
		e. Other, specify
		3. Seizures uncontrolled by medication, occurring daily or
		more often

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Suggestions to Instructor	Reference	Content
Suggestions to instructor	i i	Child age two or over weighing 31 pounds or more with
		mobility impairments causing partial dependence,
		requiring assistance in transfer from wheelchair to bed,
		chairs, etc.
	5.	Child age two or over weighing 20 pounds or more who is
		totally dependent, without use of own limbs for mobility
	6.	Child age four or over without self-care skills (i.e. cannot
		dress, feed, or bathe self) requiring total care due to
		physical impairments
	7.	Child age four or over who is more than 50% behind age
		level in more than 3 areas of development due to physical
		impairments
	8.	Child age four or over without self-care skills (i.e. cannot
		dress, feed or bathe self) requiring total care due to
		mental retardation or emotional impairments
		·
	9.	Child age four or over who is more than 50% behind age

Department of Human Services DETERMINATION OF CARE

Suggestions to Instructor	Reference	Content
		level in more than 3 areas of development due to mental
		retardation or emotional impairments
		10. Child who is totally blind requiring mobility training and/or
		major environmental modifications
		11. Child with major behavior problems that may or may not
		be due to physical impairment (i.e. self-stimulating, head
		banging, removes medical apparatus at least 3 times a
		week); refusal to comply with medical procedures (i.e.
		taking meds at prescribed times)
		12. Any active, chronic infectious disease requiring complete
		sterile procedures
		Again, document justification for the characteristics checked
		in the last section on this page.
		Now please turn to the last page. You need to determine from

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Suggestions to Instructor	Reference	Content
Instructor Note: Write the		the directions given, which DOC the caregiver qualifies for.
following formula on your dry		Diago the age appropriate rate for the shild on line 44. Then
erase board or flip chart:		Place the age appropriate rate for the child on line 4A. Then
·		place the appropriate DOC rate on Line 4B. Add these and
Daily rate		place the total in Line 4C. If there is an administrative rate to be
+ Supplemental Rate		
= Total daily foster care rate		paid to a Private Agency, then place that rate to Line 4D. Add
+ Administrative Rate		Lines 4C and 4D and place that amount in the last line, giving
= TOTAL PER DIEM RATE		you the TOTAL PER DIEM RATE. An example would be a two-
- TOTAL PER DILIWINATE		you the TOTAL PLIK DILW KATE. An example would be a two-
		year old child who has documented medical issues that assess
Then write the example given to		for a Level II Medically Fragile DOC. In this case you would
your staff:		refer to CFF 905-3, page one. You will see that the daily rate
\$14.24 daily rate		for the child is \$14.24 a day. You would add the Level II
+\$10.00 DOĆ		·
=\$24.10 foster parent rate		Medically Fragile DOC for a child her age, which would be
·		\$10.00 a day. This would give you a daily total foster parent
+\$18.00 administrative rate		
=\$42.24 TOTAL PER DIEM		
ψ 1212 1 1 0 17 12 1 2 1		
		rate of \$24.24 a day for this child. If the worker added an

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Suggestions to Instructor	Reference	Content
		administrative rate of \$18.00 a day, you would come up with a
		total per diem rate of \$42.24.
		This process is the same for each from . The apply difference is
		This process is the same for each from. The only difference is
		that on the DHS-470 and DHS-470A, it is Section 8 that is
		designated toward determining the TOTAL PER DIEM RATE. If
		you have difficulty remembering what the age appropriate rates
		are, then just refer to CFF 905-3 page 1.
		are, their just refer to or 1 oco e page 1.
		To determine which form you would need to use, consider the
		age of the child and the specific needs of the child. Then select
		the most appropriate form that should be submitted.
		When you have made an assessment that a Determination of
		Care Supplement is apprepriate, and the DOC has been
		Care Supplement is appropriate, and the DOC has been

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Suggestions to Instructor	Reference	Content
		authorized by the necessary persons, you need to document
		the justification for the supplement in the youth's Updated
		Services Plan. Also, The ISP/USP MUST indicate treatment
		goals and objectives to address the issue that warrants a DOC
		supplement.
		Occasionally you may encounter a child whose care is so
		extraordinary that it exceeds the levels permitted by the DOC
		forms. In these instances, a child specific rate may be
		requested. The maximum DOC supplement is \$80.00 a day. In
		these situations, the requests require Zone Office Manager
		Approval. Submit your request in writing and document the
		unusual care and supervision required and explain how the
		reimbursement amount was determined. File a copy of the
		request in the child's case file. Do a payment authorization for a
		Level III payment and pend a payment authorization in

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Suggestions to Instructor	Reference	Content
		SWSS/FAJ and submit documentation to request the desired
		amount of payment to the Zone Office for approval.
	CFF 903-3 page 3	Now let's talk about when an assessment should be completed. Whenever a child is in foster care and the caretaker qualifies for a possible DOC, you should complete the assessment:
		at the initial case opening,
		at least every six months after the initial determination,
		if the child's care needs or level changes,
		if the child moves, and
		when the care provider or supervising agency or DHS staff
		initiates a request at a time other than the sixth month
		review.
		Under no circumstance is a DOC to be authorized for a time

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Suggestions to Instructor	Reference	Content
		period exceeding six months. If the worker does not reassess
		the care provider's eligibility for a continued or initial DOC
		supplement at least every six months, then the DHS monitor
		cannot authorize continued payment for the care provider.
		Essentially, this means that payment to the care provider will be
		delayed if the worker does not request the supplement in a
		timely fashion. It is important to have a system to remind
		workers that the DOC assessment is due. This date may
		coordinate with the date of the USP. Some workers may have a
		system where they report any changes to the DHS monitor for
		funding redeterminations and they may coordinate it with that
		date, while others may coordinate it with something else. There
		is no right or wrong way to track this information, so long as the
		worker remembers that the DOC cannot be authorized for a
		time frame longer than six months.

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Suggestions to Instructor	Reference	Content
	CFF 903-3	There are some situations where the worker will not wait six
	page 5	months to reassess the appropriateness of the DOC. A care
		provider, private agency staff or DHS staff may initiate a request
		for a redetermination of the DOC at a time other than the six-
		month review. This can be done because the requestor
		believes there should be an increase or a decrease in the level
		of care that is being paid. If the worker is asked by one of
		his/her care providers to reassess the DOC, the worker needs
		to act upon the request within 30 days of the receipt of the
		request.
		Anytime a care provider requests a DOC supplement, the worker has thirty days to notify the requestor in writing of the disposition of the request, unless the request is for a rate over
		Level III. Then the worker has sixty days to respond to the

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Suggestions to Instructor	Reference	Content request. If the request is approved, the rate will be effective the
		date of the request, unless the request is within the first thirty
		days of placement. If the request is within the first thirty days of
		placement, the effective date of payment may be the first date
		of that particular placement episode.
		If the DOC assessment indicates that a supplemental rate is no
		longer needed or lowered, the level is to be reduced thirty
		calendar days following the date the completed assessment
		form is received by DHS. The worker is to send the
		Care provider a written notice of any decrease in the
Instructor Note: Hand out copies of the Sample Letter to		supplement within five working days. I am now passing out a
staff for review.		Sample Letter of what the notification could look like. You do
		not have to use this format, it is only meant to provide you with
		an example of how you could write the notice. Also, prior to
		sending the letter, it would be best practice to make contact by

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Suggestions to Instructor	Reference	Content
		telephone or in person with the care provider. This will allow
		you an opportunity to answer any questions they may have and
		to confirm to them that the decrease in care needed is a positive
		reflection of their hard work and it is the desired outcome for
		every case.
		If the case has been purchased to a private agency and the
		agency disagrees with the supplement decrease, or the
		decision is not made by DHS timely, then the private agency
		supervisor may request an administrative review process
		through DHS. Please note that private agency care providers
		cannot request this process directly to DHS. Only the private
		agency supervisor can make these requests. The
		administrative review is a local process that is not open to
		appeal. In cases where a review has been requested, a
		decrease in the payment will not be made until the

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Suggestions to Instructor	Reference	Content
350000		administrative review is complete. The DHS supervisor is the
		first person to review the appeal. They have 5 working days to
		review the information and make a decision. The supervisor will
		notify the private agency in writing immediately of the
		disposition. If denied, the private agency has five working days
		to request the review, in writing, to the local office director or
		designee (other than the monitoring worker's supervisor). That
		person has ten working days to review the material and discuss
		the situation with the private agency. The director or designee
		then has five working days after discussions to approve or deny
		the request. The director or designee will notify the private
		agency in writing immediately of their decision and will send a
		copy of the notice to the appropriate DHS staff. If the resolution
		is to change the level of the DOC, the change will be retroactive
		to the date the signed DHS-470, DHS-470A or DHS-1945 is
		date stamped in the local DHS office.
	1	

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Suggestions to Instructor	Reference	Content
		If it is a direct service case supervised by DHS staff, the care provider can initiate an Administrative Review Process by contacting the worker's supervisor and making a verbal or written request for the review. The process and time frames that were just explained for private agencies will also apply in these situations.
		Assessment for DOC – how to do it Now that we have discussed each of the forms in depth and when you should complete the forms, let's review how to complete the forms. Once you have selected the appropriate form to use, complete the form with the care provider.

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Suggestions to Instructor	Reference	Content
		 Review each section of the DOC form and score
		appropriately.
		 At the end of each scored area, document the specific activities the foster parent is doing to address the child's needs. <u>Documentation needs to be very specific and</u> <u>support the level of care checked.</u> If you are vague in your justification, you may not get the requested DOC approved.
		 Remember, the supplement is not based on the child's behavior, but the extraordinary level of care that the care provider is giving to meet the needs of the child. Once the form is completed, obtain the care provider and any necessary authorizing signatures on the last page.

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FOSTER CARE CFSR-PIP Stand Alone DOC Module DHS

Suggestions to Instructor	Reference	Content

Instructor: Break the class into groups and assign scenarios so that each DOC form is used at least once.

How many groups and how you assign the scenarios will depend on how many participants are in the training. You may find that some groups have to do more than one scenario, or you can do

all of the scenarios as one large group. Make this exercise as beneficial as possible given your situation with your participants.



DOC Exercises

Now, let's do an exercise to practice your knowledge. I am passing out six different scenarios. I would like you to break into groups of (?). Select a person in your group to serve as the speaker, who will share your outcomes with the rest of the class.

Notice that on the back of each scenario are questions – they

are the same for each scenario.

The task is to read the assigned scenario(s) and complete the DOC form most appropriate and answer the questions on the back of the exercise. You will have about 10 minutes and I will see how you are progressing. **Are there any questions before**

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FOSTER CARE CFSR-PIP Stand Alone DOC Module DHS

Suggestions to Instructor	Reference	Content
(Note to instructor: Process exercise outcomes – discuss differences in opinions, continuing to emphasize the DOC is based on the care provider's activities and not just the child's situation).		the exercise begins? Group discussion. Let's talk about your findings and how you determined which DOC, if any, you think is justifiable in each of the scenarios.
Optional exercise: have the groups exchange their DOC and play supervisor – would they approve the DOC level? If not, why?		Optional exercise: Now I would like the groups to exchange your DOC and play the supervisor – would you approve the DOC level? If not, why?
CONCLUSION		That concludes our review of the Determination of Care. I appreciate all of your participation and I hope that this has helped to clarify any questions or misunderstandings that there

may have been prior to the session.

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Suggestions to Instructor	Reference	Content